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## BIB DATA SHEET

CONFIRMATION NO. 2679

<b>SERIAL NUMBER</b> 09/975,938	<b>FILING or 371(c) DATE</b> 10/15/2001 <b>RULE</b>	<b>CLASS</b> 704	<b>GROUP ART UNIT</b> 2143	<b>ATTORNEY DOCKET NO.</b> 205850US-2		
<b>APPLICANTS</b> Tetsuro Motoyama, Cupertino, CA; Avery Fong, Castro Valley, CA; <b>** CONTINUING DATA *****</b> <i>None</i> <b>** FOREIGN APPLICATIONS *****</b> <i>None</i> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 11/28/2001						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Met after Allowance Initials	<b>STATE OR COUNTRY</b> CA	<b>SHEETS DRAWINGS</b> 30	<b>TOTAL CLAIMS</b> 12	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> OBLON, SPIVAK, MCCLELLAND MAIER & NEUSTADT, P.C. 1940 DUKE STREET ALEXANDRIA, VA 22314 UNITED STATES						
<b>TITLE</b> Method and system of remote monitoring and support of devices, including handling Email messages having message types specified within the Email message						
<b>FILING FEE RECEIVED</b> 824	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:			<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		